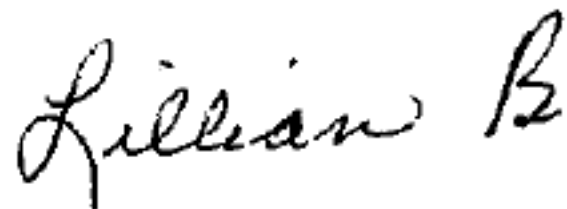


July 30, 2006
Bug Zero, Inc.

Dear Customer Service at Bug Zero,

I want to thank you for such excellent service to my property. You totally fulfilled you end of our agreement, and I have been completely satisfied. I have had absolutely "zero" insect and critter problems while under your careful watch. The technician was always efficient, professional, and pleasant

Regards,

A handwritten signature in cursive script that reads "Lillian B".

Lillian B
118 Charles
Republic, MO. 65738